

409-273-8836 kbland@gmail.com 5290 Oriole Drive, Beaumont, TX 77707

Profile

I began my professional career as a part-time computer technician while in college. I excelled in this position, and was promoted to Lead Technician and Systems Administrator, then eventually to Webmaster. After 16 years with the same employer, I felt it was time for a change in 2010, when I embarked on a new career in journalism as Web Producer for the largest daily print newspaper in my region.

In my capacity as Web Producer and later as Web Editor, I redesigned the paper's website to accommodate a new, internally-developed content management system. I also produced all online coverage, managed the paper's social media presence, as well as designed and published multiple WordPress-based blogs. It was during this time that I received an offer from SAIC (later to become Leidos), which I accepted in order to pursue more challenging work.

At this position, I worked remotely and excelled at growing and maintaining a large SharePoint environment with external and internal-facing aspects, along with supporting hundreds of custom legacy applications running in various configurations on numerous platforms in multiple markets across the country.

I learn quickly and strive to be essential and of use in any environment. I have 21 years of IT experience, as well as a strong background in public relations and communications. I can manage a complex IT infrastructure, create user-friendly technical documentation to support it, as well as write press releases, advertisements, and community engagement articles for any organization. I offer a varied and eclectic skill set to meet almost any demand, and I actively try to expand my capabilities at every opportunity.

Experience

SYSTEM ADMINISTRATOR (WEB SOLUTIONS); LEIDOS/SAIC – 2012-2015 Maintain web server environment for large scale corporate client Support several hundred web applications, legacy sites, .NET and SharePoint Maintain and improve large SharePoint farm Support Dev/Test/Prod server structure, along with Disaster Recovery servers Extensive knowledge of IIS, SharePoint (Central Administration and PS) Provide customer support via Remedy and later Service Now systems Support server backend along with direct end-user support to the desktop level Coordinate multi-team problem resolution



WEB EDITOR/COLUMNIST/BLOGGER; THE BEAUMONT ENTERPRISE – (WEB PRODUCER) MARCH 2010-APRIL 2011; (WEB EDITOR) SEPTEMBER 2011-OCTOBER 2011

Redesigned newspaper's website to accommodate new content management system Establish and maintain query-based CMS

Responsible for curating newspaper's homepage and website, and covering morning reporting duties

Produce all online coverage, including: live events, multimedia embeds, video production, etc...

Establish and maintain newspaper's social media presence through Twitter, Facebook, FourSquare, etc...

Design and publish multiple blog styles and formats in WordPress Wrote weekly column for print and daily blog

WEBMASTER; BEAUMONT ISD – 1999-2010

Responsible for the creation and maintenance of the district Internet site, Intranet site, departmental and campus information pages

Merge compartmentalized and inconsistent web design under a cohesive content management system

Establish district's social media presence

Administer district servers, including web servers running Microsoft IIS and Active Directory systems administration

Train and coordinate with individual campus web designers to assist with the creation and maintenance of campus web sites

Perform network administration duties as needed, develop front-end interface to numerous web-based systems, provide desktop support and training, create and maintain all digital signage systems and update content throughout the district

Provide additional support when needed in areas as diverse as: photography, videography and video editing; computer generated imagery (CGI) and three dimensional CGI animation; script writing and project coordination; graphic design and other creative endeavors

LEAD SYSTEMS TECHNICIAN / SYSTEMS ADMINISTRATOR; BEAUMONT ISD – 1997-1999

Supervise staff of technicians, assigning work orders and jobs to various employees Perform the duties of sysadmin and computer technician: desktop support for all district systems and programs including the AS400, assist in planning, development and deployment of Windows 2000, Active Directory-based network, research new technologies and develop content for emerging Internet protocols, including designing the district's web site

Assist in the design and execution of establishing district-wide network, including cabling and hardware support

COMPUTER TECHNICIAN; BEAUMONT ISD - 1994-1997

Desktop support technician: provide desktop support for all district systems and programs, including Apple Macintosh, Microsoft-based PCs, AS400 Maintain all district hardware, including desktops, laptops, servers, monitors, data projectors and printers Assist in establishing first networking technologies in the district

Education

Texas A&M University College Station, TX Mass Communications, English, Anthropology

Lamar University Beaumont, TX Mass Communications, English

Skills

SharePoint Administration .NET application support Server and desktop support (Windows, OSX, Linux) IIS, all versions HTML, CSS, SQL Application integration Networking technologies (TCP/IP, routing, IP telephony) Strong communication skills (technical writing, public relations) Web development (HTML, WordPress, Photoshop, etc...)

Other

Personal Blog: <u>http://www.coqdiddles.com</u> Facebook: <u>http://www.facebook.com/unclejeet</u> Twitter: <u>http://www.twitter.com/unclejeet</u>

References

Available upon request